INFO

STRATEGY =

MAP OF

FAUQUIER COUNTY

VIRGINIA

PUBLISHED BY THE FAUQUIER COUNTY BOARD OF TRADE WARRENTON, VIRGINIA 1914

THANKS TO OUR 2023 PARTNERS

OUR ANNUAL PARTNERS. WE SUPPORT THEM, YOU SHOULD TOO.



Atlantic Union Bank





Actions Speak Louder

















State Fa





Fauquier Springs

Country

Scheulen, Patchett & Edwards, P.C. Certified Public Accountants and Consultants





BUILDERS

Innovation. Integrity. Trust.

It's not special treatment.

2023 LEADERSHIP

The Primary Role of the Board is:

- Recruit, supervise, retain, evaluate and compensate the manager
- Provide direction for the organization
- Establish a policy based governance system
- Govern the organization and the relationship with the CEO
- Fiduciary duty to protect the organization's assets and member's investment.

EXECUTIVE COMMITTEE

Ray Knott, Chair Atlantic Union Bank

Michelle Coe, Immediate Past Chair BlueSkyPhoenix

> Dawn Arruda, Chair Elect Ross Real Estate

> > Vacant, Secretary

Sarah Yakel, Treasurer Meridian Financial Partners

Lorna Magill, Vice Chair EDLA Wellspring Consulting

Carmen Rivera, Vice Chair of Membership Carmen Rivera State Farm Insurance

Amelia Stansell, Vice Chair of Councils UVA Community Credit Union

BOARD OF DIRECTORS

Priscilla Hottle Hottle & Associates

Benjamin Musser United Real Estate

> Becca Segal Fauquier Health

Caitlin Adkins Spaces Organized & Styled

> Angie Thomas NOVEC

Doug Parsons Fauquier County Economic Development

Mission

The Fauquier Chamber helps the community do business so that we all can thrive through Relationships, Resources and Revitalization.

A MESSAGE FROM OUR PRESIDENT



The Fauquier Chamber placed a renewed focus on a variety of elements that drive value to our small business community in 2023. We looked closely at the past as the first of many steps in designing a strategy for the future and saw a lot of opportunity.

We don't produce a product; we don't sell a service but instead we create relationships with businesses and advocate for their growth and prosperity which helps not only businesses but also helps to elevate the quality of life for the entire community; Better Business makes for a Better Community.

From the relationships we forge, we are able to better understand the needs of every business and further their collective interests. How? By working together to provide our diverse business community with that same diversity in resources, we will provide a balance between possibility and plausibility as issues, needs and ideas are known.

Dedicated to your business's growth & prosperity,

Jurne

Alec Burnett

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"IF WHAT YOU DID YESTERDAY SEEMS **BIG, YOU HAVEN'T** DONE ANYTHING TODAY."

Football Coach & Inspirational Speaker, Lou Holtz

top social media posts

First Friday's **Return to** Old Town

Glory Day's Grand Opening

Young

Professional's

SPCA

Donation



59 reactions 78 clicks

3,255 reach

5,672 reach

178 clicks

122 reactions

3,173 reach 181 reactions

120 clicks

Let's Talk Law Enforcement

Welcome

Members

New





45 clicks

- 1,198 reach 53 reactions 51 clicks

first half highlights



member. communications

- 118 emails
- 115,689 successful deliveries
- 57,467 total opens
- 49.7% total open rate
- 18,617 URL clicks



social media

- 4,241 twitter impressions
- 21,489 facebook reach
- 1,192 instagram followers
- 87 linkedin engagements

membership

- 395 active memberships
- 148 categories represented
- 51 new members

member communications

In February, we launched the Monday Morning Business Brief email campaign. These weekly emails are sent each Monday (holidays excluded) at 5am and feature a current business story, event or issue from a national, state and local level.

"THE SINGLE BIGGEST PROBLEM IN COMMUNINCATION IS THE ILLUSION IT HAS TAKEN PLACE"

Irish playwright, critic, and political activist George Bernard Shaw

We believed that these would be a welcomed addition to member's inboxes but when we began looking at the data, we were convinced. Since launching, the average open rate is 53.1% compared to 48.7% for all other emails. When compared to national averages, these are impressive stats.

So, just as any business would do, we looked for ways to improve and for us improvement is defined as bringing more value to membership. We offered ad space for members to promote their business each month at a very reasonable price.

The first four participating businesses* have seen a significant return with a total of 368 clicks or an average for each of 92 to their website. At the close of each month, we provide the sponsoring business with a complete report noting all significant data points as seen in the example below allowing them to determine their ROI.

Business that are interested in learning more, including costs, availability, and more can do so on our website; www.fauquierchamber.org

	VINGINI	A			1					
			CAMP	AIGN W	/EEKLY T	OTALS				
	Delivery Date	2-N	Лау	9-N	Лау	16-1	Иау	23-1	Иау	
	Delivery Time	5:00	Dam	5:00	Dam	5:00	Dam	5:00	Dam	
	Number of Recipients	99	91	98	31	98	33	981		
	Number of Opens by Recipients	49	97	63	37	44	14	434		
	Facebook Total Impressions	6	i9	7	2	7	5	82		
	Total Clicks on all URL's	34	42	6	8	1	7	2	26	
	Total Unique Clicks on all URL's	48	34	3	2	1	6	2	20	
	Total Clicks on Sponsor URL / % of Total	83	17.1%	8	11.8%	2	11.8%	3	11.5%	
T	otal Unique Clicks on Sponsor URL / % of Total	42	13.1%	4	12.5%	2	12.5%	3	15.0%	
			A	LL						
	CAMPAIGN T	OTALS	CAMP	AIGNS	DIFFER	ENCES	S	JMMAF	RY	
			(av	/g)						
	Number of Recipients	3936	344	49	487	12.4%	abo	ve aver	age	
	Number of Opens by Recipients	2012	14	57	555	27.6%	wella	bove av	rage	
	Facebook Total Impressions	298	48	5	(187)	-62.8%	well b	elow av	rage	
	Total Clicks on all URL's	453	52	1	(68)	-15.1%	bel	ow aver	age	
	Total Unique Clicks on all URL's	552	40	15	147	26.6%	well b	elow average		
44	Total Clicks on Sponsor URL	96	93	2	4	4.2%	abo	ve aver	age	
	Total Unique Clicks on Sponsor URL	51	5	5	(5) -9.8% below average		age			
					NUMBER OF TAXABLE PARTY.					

* June data won't be available until July

Additional member only marketing opportunities exist and can be also found on the website.

- Annual Partnerships
- Event Sponsorships
- Ribbon Cuttings
- Video Interviews

Custom plans are available. If interested, please contact us @ 347-4414.

social media reach

Social media reach refers to the total number of unique individuals who see or engage with your content on social media platforms. It is a measurement of the potential audience size that your content can reach and is an important metric for businesses. Here are some key reasons why social media reach is important:

- Audience Engagement
- Brand Awareness
- Amplification of Messages
- Targeted Advertising
- Competitive Advantage

While social media reach is important, it's equally essential to focus on engagement and quality of interactions with your audience. Building meaningful connections, fostering dialogue, and providing valuable content are key to maximizing the benefits of a larger social media reach.

 Reach - YTD23
 Reach - YTD22
 Difference

 33,336
 21,771
 + 34.7%

 2,234
 1,641
 + 26.5%

social media strategy

The competition for the consumer's attention span has never been greater and we know that the same ol' same ol' of posting whatever, whenever and wherever is anything but a strategy.

Recognizing & targeting the different audiences per social platforms is critical if you want to be competitive and remain relevant.

We design posts with the right audience in mind, so should you.....

The highlights below are courtesy of Meta Business Suite

35-55 year women

High mobile usage

Most popular social media network







IT

80% of Tweets are created by 10% of users
44% of US adults age 18-24

• Younger, wealthier, more educated

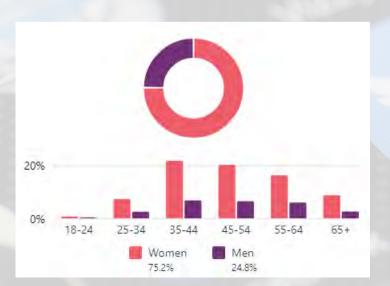
- Majority of users are Millennial or Gen Z
- users16-24 prefer over other platforms
- 91% say they use it to follow an interest
- Goal is to connect business professionals
- 46-55 year olds (avg. CEO age is 58)
- Moderate to high mobile usage

social media engagement

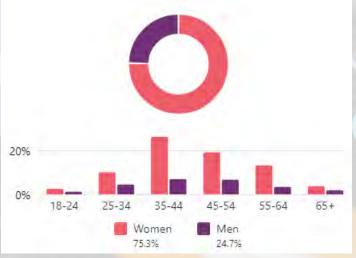
	YTD23	YTD22	difference
Likes: Followers:	2,128	2,586	+17.7%
Followers:	2,983	3,075	+3.0%
Impressions:	4,241	4,521	+6.2%
Profile Visits:	1,324	2,003	+33.9%
Followers	1,392	1,411	+1.3%
Total Followers:	1,192	1,299	+8.2%
Posts:	639	512	-24.8%
Followers:	447	451	+0.9%
Total Followers:	1,364	1,369	+0.3%
Engagements:	87	110	+20.9%
Impressions:	4,226	4,235	+0.2%

social media audience

FACEBOOK



INSTAGRAM

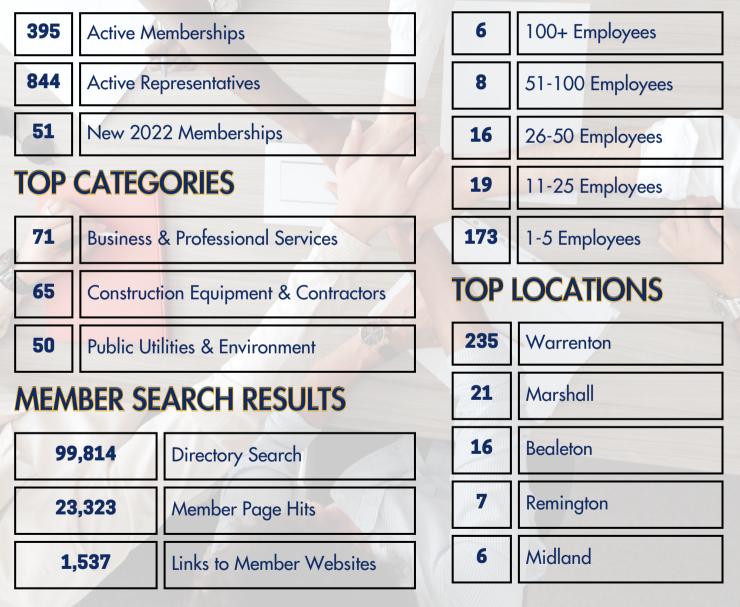


membership

Being a member based organization, recruitment and retention define our success which in turn drives our value to the community. We can all agree that the last two years have been challenging but despite all the uncertainty, the Chamber membership continues to grow. That growth is not by chance but instead an indication of the value our resources and programs are bringing to the small business community.

MEMBER DASHBOARD

TOP MEMBER TYPES



membership con't

Membership has its benefits but sometimes we don't take full advantage of all that the Chamber offers. Why? Well for most, it is finding the time but for others it's about awareness. There are four in particular we feel you should be aware of and take advantage of since they are only available to you.

MEMBER SUBMITTED ITEMS

# of items	# of views	average	item submitted
124	2816	23	Events
12	529	44	Job Postings
5	116	23	Member to Member Deals
29	1134	39	Hot Deals

Statistically, these are strong results especially when you factor in the cost of total membership and divide that by the average number of views. On its own, the ROI is clear.

events

CALENDAR VIEWS

Events Posted & Hosted	# of Events	# of views	avg. views
by the Chamber	143	9842	69
by Members & Community	115	2816	25

MEMBER PARTICIPATION

Between January and July, 465 representatives of 164 businesses attended all Chamber & Community events

member benefits

Like most things theses days, if your business isn't aligned with the expectation of the consumer, opportunities to grow your customer base are limited.

We too recognize the importance of staying relevant and continually seek feedback on what we've been doing while at the same time listening to ensure we understand what you would like us to do.

Coming out of the pandemic clearly came with its own set of challenges since what we all thought was normal, was no longer. But business goes on and we must adjust as needed and below are a few highlights of the new benefits we introduced this year all intended to drive additional value to being a Chamber member.

2	8	
Community Feed	Business Directory	Events Calendar
>	>	=
Hot Deals	Member To Member Deals	Job Search
=		6
News	Resources	Member Infa Center

The <u>MemberPlus app</u> is a great way to stay in touch with all that is going on with the Chamber. The app is a mobile extension of the Member Information Center however if all you ever use it for is the events calendar, then you got your money's worth (the app is free by the way!).



We are now offering <u>free notary</u> <u>services</u> for our members. Please contact Ashley directly at either ashley@fauquierchamber.org or 347-4414 to schedule an appointment.

Fauquier Times ONLINE!

The Fauquier Times recently increased their annual online subscription rate however, as Chamber members, <u>you will receive</u> <u>the same benefit others do but at a lower price</u>. Contact us at either mailbox@fauquierchamber.org or 347-4414

We introduced a new twist (or spin) on how we give away door prizes at the After 5 events! Instead of having one great prize, the winner will now have their choice of one of ten prizes! Not only is having a choice great but this is also another way for your business to get exposure. We are always on the look out for prizes so if you have an item you want promoted, give Ashley a call @ 347-4414!



Chamber bucks are back! Our mission is focused on helping our members succeed and promoting local commerce and the Chamber buck program allows us to very tangibly, and very publicly, serve that mission by keeping "bucks" in our local economy. Details coming soon!





